

Recalibrate your IT Strategy for the post COVID-19 World



Why Our Plans Needs to Change



**Unforeseen
Circumstances**



**Post Pandemic
Recession**



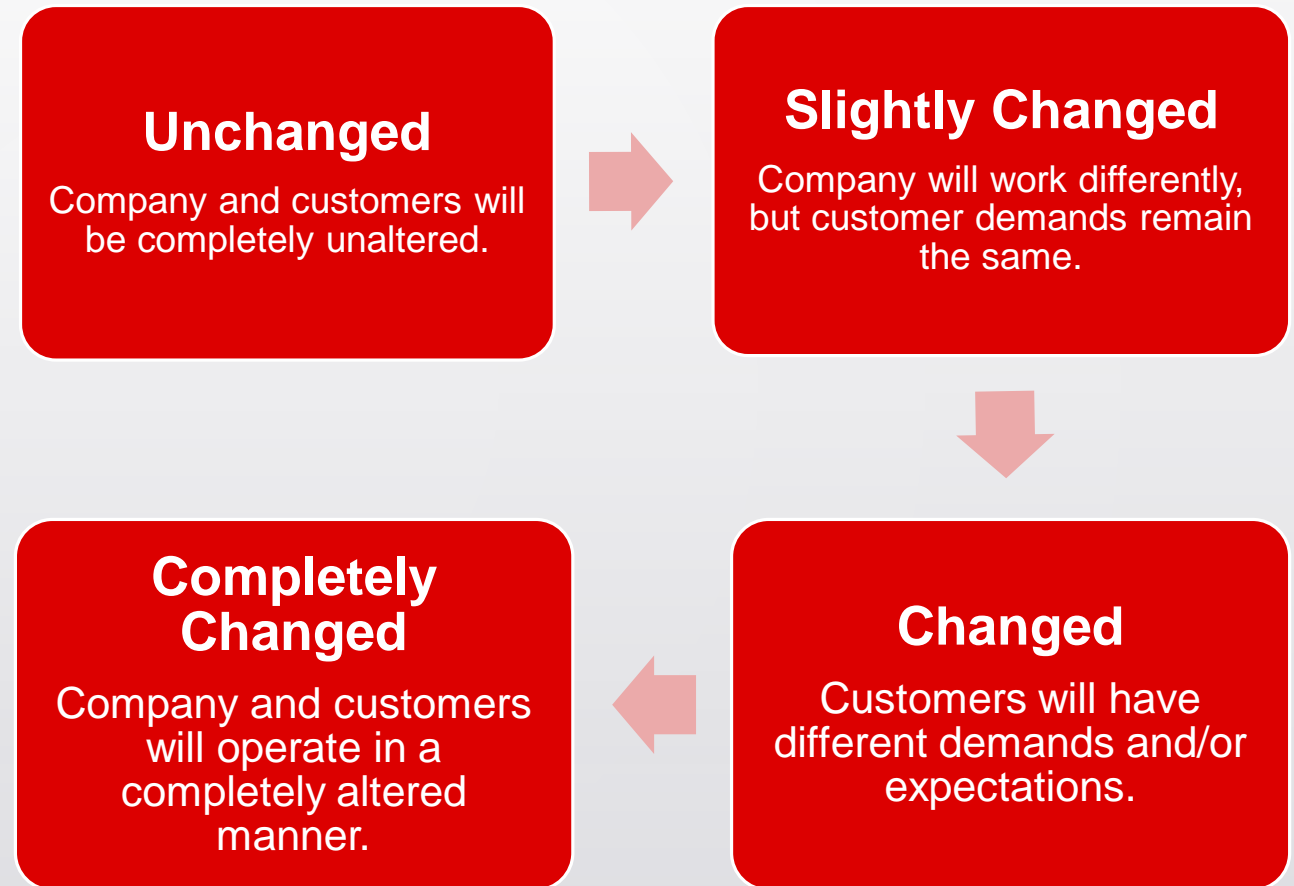
**Changing
Business Models**



Effects on Staff

Post COVID-19 Business Categories

Which category will your business fall into?

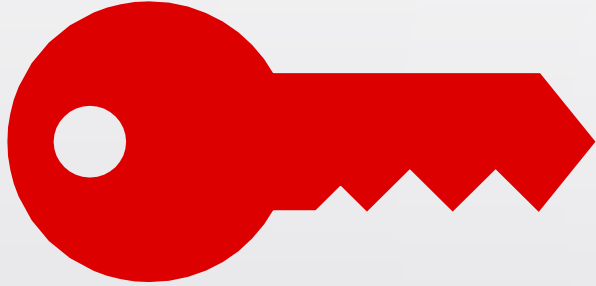


What other businesses are talking about



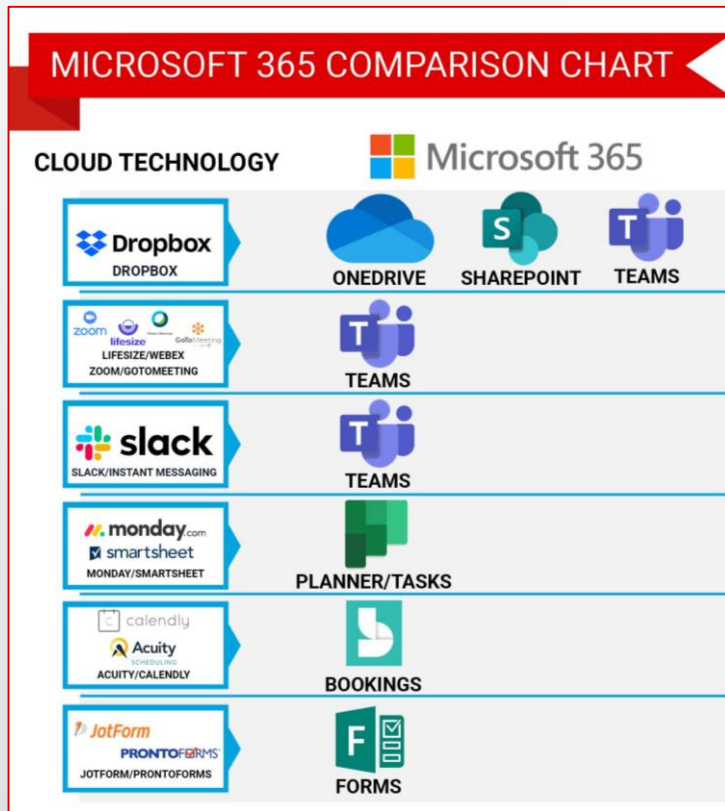
- Permanently Allowing Work-from-Home
- Staff Concerns & Safety
- Customer Concerns & Safety
- Competitor Strategies
- Cyber Security and Privacy

Key Areas of focus



- Getting More Value From Office 365
- Cloud Technologies
- Cyber Security
- Business Continuity
- Remote Workforce
- Digital Transformation

Get More Value From Office 365



- Can you use more of your Office 365 to improve communications and productivity?
- Can your current data be effectively accessed remotely?

Cloud Technologies



- Have your current business apps been difficult to access remotely?
- Have virtual desktops been considered for remote workers?
- How can Cloud Applications (SaaS) offer better flexibility and scalability to your current infrastructure?
- Happier IT can help guide you through the value of bringing in cloud technology

Cyber Security



- How prepared are you for the current influx in Cyber Threats?
- Do you regularly hold Cyber Awareness Training for employees?
- Have you implemented any Data Protection outside your business network?

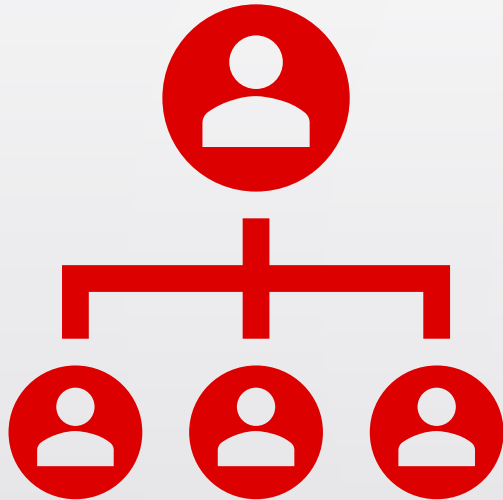
Business Continuity



The pandemic is a reminder that we are all vulnerable to external forces.

- Are you protected from disasters including natural disasters, fires and floods?
- Are Pandemics a part of your Continuity Plan?
- How quickly do you need to recover?

Remote Workforce



- How do I keep my employees engaged?
- How do I manage employees when they're working from home?
- How do I implement Virtual Training?
- Does this change my recruiting?

Digital Transformation

Uber



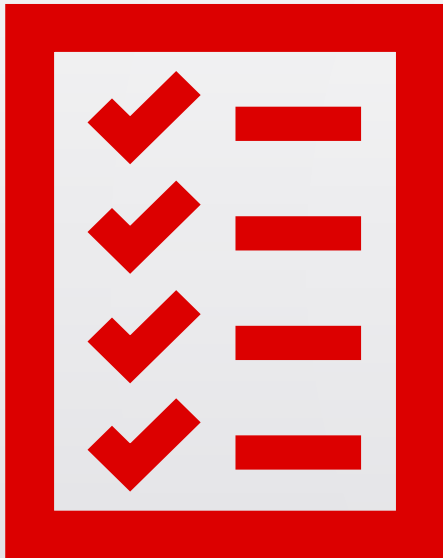
SKIP THE **DISHES**

NETFLIX

Digital Transformation should be part of your IT Roadmap

- How will the changes to customer behaviour impact my business?
- How can I understand how their behaviour has changed?
- How can I enhance my customer experience?

Should you reconsider your current IT Plan?



Has/will the pandemic change...

- Where you work?
- How you work?
- Customer interaction?
- When discussing with happier IT:
 - PC Refresh changes
 - Infrastructure changes
 - Network changes

Next Steps

1

**Discuss this
presentation with
your team**

2

**Schedule a 1:1
with your vCIO**

3

**Review your
updated IT
Roadmap**